

## Consolidated Cooperative

### CALLING FEATURES

For more information on how these features work, reference your telephone user manual.

CODE	FEATURE NAME
*43	Call Waiting Always Activation
*44	Call Waiting Always Deactivation
*57	Call Trace
*58	Add Custom Caller Block w/Message
*59	Add Custom Caller Allow
*60	Add Custom Caller Block
*63	Add Custom Call Forward
*64	All Other Callers Block
*65	Caller ID Enabled Per Call
*67	Caller ID Block Per Call
*69	Call Return
*70	Call Waiting Disabled - Next Call
*72	Call Forward Always Menu
*74	All Other Callers Allow
*77	Anonymous Caller Block
*78	Do Not Disturb Enable
*79	Do Not Disturb Disable
*87	Disable Anonymous Caller Block
*90	Call Forward on Busy
*92	Call Forward on No Answer
*94	Call Forward on Unregistered
*95	Anonymous Caller Block w/ Message
*97	Disable Anonymous Caller Block w/ Message
*98	Enter Voicemail
0	Call Operator – <i>Additional fees apply</i>
211	Call Public Services - <i>Information provided on non-emergency services available in the local community.</i>
411	Call Information – <i>Additional fees apply</i>
611	Call Consolidated Customer Service (800-421-5863)
711	Call Telecommunications Relay Service - <i>Permit persons with a hearing or speech disability to use the telephone system via a text telephone (TTY) or other device to call persons with or without such disabilities.</i>
811	Call Utility Public Services - <i>“Call before you dig”</i>
911	Call Emergency Services - <i>Always ensure we have your correct address.</i>

## Consolidated Cooperative VOICEMAIL GUIDE

### Access Your Voicemail

1. Dial \*98 from the phone that is connected to your account.
2. Enter your 4-digit PIN, followed by the # (pound) sign.
  - \* Your default PIN is 1234
3. To listen to messages
  - Press 1
  - \* Skip message - Press 1
  - \* Save message - Press 2
  - \* Erase message - Press 3
  - \* Repeat message - Press 9
  - \* Exit menu - Press 0

### Personalize Your Voicemail

1. Dial \*98 from the phone that is connected to your account.
2. Enter your 4-digit PIN, followed by #.
3. Press 8 to access your personal options, including the following:
  - \* Change your PIN - Press 1
  - \* Personalize your greeting - Press 2
  - \* Record your personal name - Press 3
  - \* Call Forwarding - Press 5
  - \* Set call screening forwarding number - Press 6
  - \* Repeat personal options - Press 9
  - \* Exit the menu - Press 0

### Remote Access to Voicemail

1. Dial your 10-digit phone number.
2. When you hear your voicemail greeting, press the # (pound) sign.
3. Enter your 4-digit PIN followed by #.