



2020 Home Energy Assistance Program Summer Crisis Program

Available July 1, 2020 through September 30, 2020

The 2020 Home Energy Assistance Program (HEAP) Summer Crisis Program starts July 1, 2020 and runs until September 30, 2020. **Income-eligible households with a household member who is 60 years of age or older, or who has a medical condition certified by a licensed physician or registered nurse practitioner or has been diagnosed with COVID-19, or has a disconnection notice, are currently shut off or starting new service are eligible to receive assistance through the Summer Crisis Program.**

The Summer Crisis Program provides a benefit to assist with electric utility bills. The maximum benefit amounts for the 2020 program are: Up to **\$500** for customers of regulated utilities and up to **\$800** for customers of un-regulated utilities (municipal utilities or cooperatives).

Percentage of Income Payment Plan Plus (PIPP) customers are eligible for assistance towards their default PIPP payment, first PIPP payment, central air conditioning repairs, or may receive an air conditioning unit and/or fan.

Type of available Benefits:

- Monetary Electric Utility Assistance Benefit towards the electric bill. (Up to \$500 for a regulated utility and up to \$800 for a non-regulated utility)
- Central Air Conditioning Repair
- Air-Conditioner Unit (OR) a Fan if not received one in **2017, 2018 and 2019**

Required Documents:

- Photo Identification for all Adult Household Members
- Proof of Citizenship for all household members including minor children. Acceptable documents: Birth Certificates, Social Security Cards, Voter Registration Cards, U.S. Passports or TANF Award Letter from Job and Family Services.
- Gas Bill or Bulk Fuel Company
- Electric Bill
- Lease or Metro Tenant Verification Form or HUD 50059
- Proof of Income for all household members for the last 30 days. Self-employment and seasonal employees must provide proof of income for the last 12 months.
- Medical Eligibility Form signed by a licensed physician or CNP if under 60 years of age.

ATTENTION: Please call the automated hotline at **419-718-0047 OR, using Google Chrome, go to **app.capappointments.com** and schedule online for your 2020 Summer Crisis appointment.**

