

Pre-buy your winter
propane **ONLINE**



You can place your order and pay online!

1. Determine the amount of propane you'd like to purchase. If you've participated in pre-buy in the past two years, your previous usage is on the letter included here, or you can call our office for your recent usage history to help you decide.
2. Go to consolidated.coop/prebuy and submit your order request form. A valid email address is required to pre-buy online. After you submit your form, you will receive an email within one to two business days with your contract.
3. Sign and submit your contract online. In one to two business days, you'll get an email to pay your invoice on SmartHub, or you can also pay over the phone using our secure automated system.
4. If you don't have a SmartHub account, follow the link in the email to create one. Once you're in, navigate to your accounts page to see your balances owed, and choose your propane account to pay your pre-buy invoice.
5. If you already have a SmartHub account, click the "pay now" button in the email to go directly to your accounts page (log-in required).
6. If you'd like a copy of your purchase agreement, you can find it in SmartHub in the Documents section.

If you need help at any point along the way, or to pay your invoice by phone, please call us at 800-421-5863.

