



Ohio Heartland Community Action Commission

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Press Release

Ohio Heartland Community Action Commission is announcing the **2021-2022 WINTER CRISIS PROGRAM (WCP)**. The Winter Crisis Program (HEAP) is a heating assistance program that **may** provide a **one-time payment** toward a utility and/or bulk fuel service for those meeting the program eligibility requirements. The program begins November 1, 2021 and runs through March 31, 2022. Appointments can be made by calling the automated appointment line at

419-718-0047 or **online** at <https://app.capappointments.com>. OHCAC has a morning **CALL-IN** policy.

Customers who are shut off currently call their local county CAC Office. The policy is as follows: (1) electric or gas customers must be in a shut off situation (2) bulk fuel, wood, coal or heating oil customers must have less than 25% of the fuel source on hand. **Call-In customers** will be served daily in the mornings, meeting the 2022 WCP guidelines with all **required** documentation.

The **PROGRAM REQUIREMENTS** are as follows. The applicant **must have:**

- A Utility service that is currently off **or** in disconnection status for the gas and/or electric service
- A utility service that needs started OR,
- 25% or less supply of bulk fuel (propane, fuel oil, wood, coal) AND,
- **Eligible applicant's total household income must be AT or below 175% of the 2021-2022 FPG**

Size of Household	12-Month Income Limit		30-Day Income Limit	
	150%	175%	150%	175%
1	\$19,320.00	\$22,540.00	\$1,610.00	\$1,878.33
2	\$26,130.00	\$30,485.00	\$2,177.50	\$2,540.42
3	\$32,940.00	\$38,430.00	\$2,745.00	\$3,202.50
4	\$39,750.00	\$46,375.00	\$3,312.50	\$3,864.58
5	\$46,560.00	\$54,320.00	\$3,880.00	\$4,399.79
6	\$53,370.00	\$62,265.00	\$4,447.50	\$5,188.75
7	\$60,180.00	\$70,210.00	\$5,015.00	\$5,850.83
8	\$66,990.00	\$78,155.00	\$5,582.50	\$6,512.92

All applicants **MUST** provide the following documentation at their appointments:

- Proof of U.S. Citizenship for **ALL** household members, some examples: Social Security **CARDS**, Birth certificates, Hospital Birth Records, Baptismal Records (only when place and date of birth is shown), Indian Census Record, Military Service Record, U.S. Passport, Verified Cash Assistance, Voter Registration Cards
- **Proof of total Household Income** is needed for the last 30 days, or 12 months IF 30-day income is not reflective of the previous 12 months
- **BOTH** primary and electric heating bills
- Proof of disability (If applicable)
- Social Security Numbers for **ALL** household members
- Copy of Lease agreement or Rent Receipts (If applicable)
- Picture ID of primary applicant
- Confirmation # (Provided by the automated phone system when scheduling appointment)
- For individuals who receive CHILD SUPPORT OR UNEMPLOYMENT BENEFITS **MUST bring documentation**
- If claiming zero income, **MUST** provide written documentation on how household is surviving/IRS tax transcript
- If claiming school grants as your source of Income-You **MUST** provide educational verification
- **Seasonal Employment** and **Self-Employment** and the household **MUST** provide **12 Months of income documentation AND most current 1040 tax transcript**